

Resource Guide

HOMELESS EDUCATION OFFICE



REGION NORTH

HOMELESS EDUCATION OFFICE 121 N. BEAUDRY AVE, LOS ANGELES, CA 90012 (213) 202-7581



Disclaimer

Community Resources

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COMMUNITY-BASED AGENCIES REFERRAL

COMMUNITY RESOURCES

Parent(s)/Guardian(s): The community resources listed below are provided to assist parents /guardians in finding community services. The Los Angeles Unified School District does not assume responsibility for the services provided by the agencies nor for the fees that may be charged to the parent or guardian.

RECURSOS DE LA COMUNIDAD

Padres/Guardianes: Los recursos de la comunidad que se describen en la lista que sigue, son proporcionados para ayudar a los padres o tutores a localizar los servicios disponibles en la comunidad. El Distrito Escolar Unificado de los Ángeles no se hace responsable por los servicios proporcionados por las agencias, ni por las cuotas que pudieran cobrar a los padres o tutores.

Agencia	Servicios	Domicilio	Teléfono

The School Site Homeless Liaison shall provide requested referrals directly to their families for clothing/school uniforms, tutoring, counseling, medical, dental/, vision, food pantries and source centers. This resource guide contains the information of a Community Based Organization servicing your area. For additional assistance and resources such as emergency housing services, families can be referred to 2-1-1 (LA County) that is accessible 24 hours a day in all languages.



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Educational / Academic Assistance

Name: LAUSD: Homeless Education Office

Address: 121 N. Beaudry Ave., Los Angeles, CA 90012

Phone: 213-202-7581

Website: https://achieve.lausd.net/Page/12911

Hours: Mon-Fri 7:30 am -4:30 pm

Overview: Servicing students experiencing homelessness 0-22 yrs. and their

families assist in school enrollment and placement, advocacy, transportation assistance, resolution of school enrollment disputes, backpack and school supplies, school clothing, and referrals to

mental health and social services.

Name: School on Wheels: Skid Row Learning Center

Address: 600 E. 7th St., Suite 109, Los Angeles, CA 90021

Phone: 805-641-1678 Fax: 213-896-9222 or 805-641-1686

Website: www.schoolonwheels.org

http://www.schoolonwheels.org/need-tutoring/

Hours: 8:00 am -4:30 pm

Overview: In-person services will be provided at some of the shelters they

currently have contracts with. If you need to refer a student who is living in a hotel, please fill out the referral form for virtual tutoring.

Name: LAUSD: Beyond the Bell

Address: 333 S. Beaudry Ave. 29th Floor, Los Angeles, CA 90017

Phone: 213-241-7900 Fax: 213-241-7562

Website: https://btb.lausd.net/afterschoolprograms

Hours: 7:30am-6pm

Overview: Provides before and after school programs as well as assistance with

tutoring services. Academic intervention programs include Extended Learning Academy/Program (ELA/ELP), Intersession, Intensive Instruction

Intervention Program (CIIIP), and the English Language Acquisition

Program (ELAP).



Emergency Shelter & Transitional Housing Services

Name: 211 Coordinated Entry System and Resource Line

Hotline: 211

Website: https://www.211.org

Hours: After 5:00pm

Overview: For a variety of referrals such as domestic violence shelters, food

banks, and government agencies. For immediate placement with a motel voucher, families who have nowhere to go that night may call

211 after 5 pm.

Name: Los Angeles Homeless Services Authority (LAHSA)-Year Round Shelter

Program & Transportation Schedule (Transportation during Winter

ONLY, runs from Nov. 1st - March 31st)

Hotline: 1-800-548-6047

TDD: 1-800-660-4026 (for the deaf and hearing disabled)

Website: https://www.lahsa.org/

Hours: 24 hours 24/7

Overview: Hotline assists in finding shelter based on your zip code. Intake dates

and hours vary by shelter, you may call ahead for an intake

appointment. Outreach workers will continue to operate in the field. Selected community non-profit homeless services providers offer

nightly shelter to homeless persons, adult single men and women in Los Angeles County. If it is a youth, family, or adult seeking shelter, they can also download the win app on mobile devices. As space may be limited, those in need of emergency shelter should contact the shelter hotline to determine the best way to gain admittance into a shelter. Most shelters will open at approximately 5pm. Hope of the Valley shelter in the San Fernando Valley is closed as of April 21st. Immediate shelter is not

guaranteed.

Name: Children of the Night, Inc.

Address: 3450 Cahuenga Blvd W, Unit 602; Los Angeles, CA 90068

Hotline: 800-551-1300 x0

Website: https://www.childrenofthenight.org/programs

Hours: Daily: 24/7

Overview: Children of the Night Case Managers assist young American sex

trafficking victims with 24-hour services 7 days a week. They rescue

youth from pimps, help with medical services, social

security/disability benefits, maternity housing, drug program placement, domestic violence housing, emergency & non-emergency transportation, mental health services, psychiatric evaluations or access to psychotropic medications, advocacy with the courts, social workers, probation officers, resume preparation, job placement, access to vocational or trade school or community

colleges, and help with FAFSA applications.

Name: Home Again Los Angeles

Address: P.O. Box 7151: Burbank, CA 91510

Contact: 818-847-1547- Intake & 818-562-7778 Admin.

Glendale Site: 818-396-5555

Website: https://www.homeagainla.org/

Hours: Mon – Fri : 8:30 am – 5:30 pm; closed 12 pm – 1 pm for lunch

Overview: Home Again Los Angeles is an organization that seeks to help

homeless families in Burbank, Glendale, North Hollywood, Pasadena, La Crescenta, and Eagle Rock, the San Fernando Valley and families from all over Los Angeles County. This agency utilizes a network of churches to temporarily house families. Home Again LA assists families experiencing situational and chronic homelessness. Must have no felonies, pass a drug test, be able to work, and be legal

residents. Men and adult children are accepted.



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Name: Hope Gardens

Address: 12249 Lopez Canyon Rd.; Sylmar, CA 91342

Contact: 213-347-6300 (Select #1 for admissions, then #4 to reach Hope

Gardens intakes) Email: thewayhome@urm.org

Website: https://urm.org/services/hope-gardens/

Hours: Monday – Friday 8:00am – 5:00pm

Overview: Hope Gardens helps women transition from homelessness to

independence within 2 to 3 years by offering long-term rehabilitation programs, services and spiritual care. Families can receive referrals

from any agency, not just Union Rescue Mission.

Name: Hope The Mission

Address: 11839 Sherman Way; North Hollywood, CA 91605

Contact: (818) 301-7988 - Intake (818) 392-0020 - Headquarters/Admin.

ken.craft@thevalleyrescuemission.org OR-info@hopethemission.org

Website: https://hopethemission.org

Hours: Intake: Monday - Friday: 8:00am - 3:30pm.

Offers showers, storage, restrooms and case management from

8am - 3pm.

Overview: Hope The Mission operates several Family shelters (Casa de Vida,

Shepherd's House, Genesis House). Hope The Mission works to prevent, reduce and eliminate poverty, hunger and homelessness. They immediate assistance and long-term solutions. They are an inclusive faith-based independent 501(c)(3) nonprofit organization that does not discriminate based on gender, age, ethnicity, sexual orientation, religious affiliation or lack thereof. Services are grounded in a deep respect for the dignity inherent in each human being. Their vision is that no one goes without....*Hope* – A message of love, support and freedom for a better tomorrow. *Hot Meals* – Food distribution to

the hungry. *Housing* – Emergency/transitional shelter to the

situational and chronically homeless. Health Services - Resources for

basic human needs. Healing - Proven programs that lead to

wholeness and self-sufficiency.

Name: The Rescue Mission Alliance – San Fernando Valley

Address: 8756 Canby Avenue; Northridge, CA 91325

Contact: Shelter Intake: 818-960-0404 & Admin. 818-785-4476

Email: sfvrminfo@erescuemission.org

Website: https://sfvrescuemission.org/home-again/

Hours: 8:30 am - 4:30 pm Office

Overview: The Rescue Mission Alliance San Fernando Valley provides shelter

and guidance for homeless families at their Home Again Family Success Center in Northridge. The family shelter offers families the opportunity to recover from the devastating effects of homelessness

by meeting the basic needs of food, clothing, and shelter while identifying the underlying reasons for becoming homeless and

establishing a plan of restoration.

Their Renewed Hope Recovery Program located in Hollywood, serves homeless men living with issues of substance abuse and other self-destructive behaviors. In addition to shelter, food, clothing, and case management services, participants receive classroom instruction and individual and group therapy sessions. They engage the unsheltered homeless on the streets through their Survival Outreach Services program, providing hot showers, clothing, hygiene products, haircuts, and meals. The mission's mobile shower unit travels to churches strategically located throughout the San Fernando Valley to meet the needs of those living on the streets. Delivering showers and meals to homeless members of the community helps build relationships that lead to positive steps toward addressing the root causes of their homelessness and setting them on the path to

recovery.



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Unaccompanied Youth Shelters & Drop-in Center

Name: The Village Family Services – Drop-In-Center

Address: 6801 Coldwater Canyon Suite 1E North Hollywood, CA 91605 (Entrance

at the back of the building)

Contact: 818-755-8786 <u>Contact@TheVillageFS.org</u>
Website: <u>https://www.thevillagefs.org/dropin-center</u>

Hours: Drop In Center: 9am - 5pm Mon-Sat. & 9:30am - 1:30pm Sunday

(Walk-ins Welcome)

Overview: The Village Family Services is committed to Empowering at-risk,

foster, LGBTQ and homeless youth ages 14-25. Offers Drop-in Center support, as well as is the main entry point for TAY youth to receive

homeless services in SPA 2.

Name: Youth Emerging Stronger (YES)- Taft House-Shelter & Support for

Youth

Address: 1857 Taft Avenue, Los Angeles 90028

Contact: Homeless youth (12-24 Yrs.): 323-366-2450 & 323-240-2253

Email: info@YouthEmergingStronger.org

Website: <u>www.youthemergingstronger.org</u>

Hours: Intakes 24 hours

Overview: Yes, residential programs offers intervention, ensuring youth are off

the streets, free from abuse and working towards engaged and selfsufficient adulthoods. They also offer long-term aftercare to protect against future victimization, incarceration and homelessness. And

the inclusiveness of their programs also extends to the youth

themselves.



Resources for Homeless Veterans & Family Members

Name: New Directions for Veterans

Address: 11303 Wilshire Blvd. VA Campus, Bldg. 116 Los Angeles, CA 90073

Contact: 310-914-4045 Ext. 304 Email: info@ndvets.org

Website: https://ndvets.org
Hours: 24 hours 7 days

Overview: New Directions for Veterans (NDVets), a licensed, long-term drug and

alcohol treatment program founded by formerly homeless veterans, has provided food, shelter, support and rehabilitation to clients since 1992. The agency provides services to more than 1,000 veterans each year through its outreach program. NDVets' "therapeutic community" promotes a strong work ethic, skills-learning, personal accountability,

economic self-reliance, family responsibility, community

involvement, and good citizenship. Sobriety, long-term recovery, and employment are the basis for client stability and permanent housing.

Name: Housing Resources for Veterans- Los Angeles County Resource

Center

Contact: 877-428-8844

Website: http://housing.lacounty.gov/veterans.html

Hours: Check website for site hours

Overview: The Los Angeles County Housing Resource Center website strives to

bring new information and tools for assisting homeless veterans and their families find affordable housing throughout Los Angeles County.



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Name: U.S. Vets - Patriotic Hall

Address: 1816 S. Figueroa St.

Contact: 213-223-8366 Jennifer Delatte - <u>idelatte@usvets.org</u>

Chris Cleland - v2p@usvets.ora - 213-712-6268

Mental Health & Wellness: Dana Gretchen 213-712-6268

Rocio Palmero 213-348-4849

Website: https://usvets.org/locations/patriotic-hall/

Hours: Monday-Friday 8:00am - 4:00pm

Overview: To facilitate successful transition of military veterans and their

families through the provision of housing, counseling, career

development and comprehensive support.



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Food Pantries

Name: Family Rescue Center

Address: 22103 Vanowen St; Canoga Park, Ca 91303.

Contact: 818-884-7587 / admin@rescatefamilycenter.org
Website: https://www.rescatefamilycenter.org/services

Hours: M - F; 9 am - 1 pm

Overview: We serve individuals and families in need in the West Valley by

providing food, clothing, medical and vocational training assistance, as well as referrals as needed. Our ultimate goal is to sustain people in desperate circumstances, empowering them to achieve personal

and financial independence.

Name: Guadalupe Community Center

Address: 21600 Hart Street; Canoga Park, CA 91303

Contact: 213-251-3549

Website: https://www.ccaosa.org/quadalupe-community-ctr/

Hours: Food Pantry is open from 9 am to 12 pm Mon, Wed, & Fri only.

The Thrift Store is open from Tuesday to Friday 9:00am – 1:00pm. Tutoring is available from Monday to Friday 3:00pm to 5:00pm

Overview: Food pantry services require clients to present a type of identification

such as an ID/Driver license or passport, and a proof of residence, for example: water, electricity or gas bill, if an individual is homeless

these do not apply.

Name: Holy Rosary Church

Address: 7800 Vineland Ave.; Sun Valley, CA 91352

Contact: 818-765-3350

Website: https://www.olhr.org/

Hours: Food distribution: Tuesday: 11:30am - 1pm & Fri 9 am -11 am



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Overview: The agency provides emergency food for people in need. Individuals

must reside within the Sun Valley or North Hollywood area. A form of

identification is required.

Name: Loaves & Fishes II

Address: 7309 Van Nuys Blvd; Van Nuys, CA 91405

Contact: 818-997-0943

Website: https://www.loavesfishes.org/meal-programs

Hours: Office: M and W, 10 am to 12:30pm

Overview: This program provides clothing and emergency food for homeless

individuals and families in need.

Name: Meet Each Need with Dignity (MEND)

Address: 10641 San Fernando Road; Pacoima, CA 91331

Contact: 818-896-0246

Website: https://mendpoverty.org

Hours: Food distribution: Wednesday, Friday & 1st and 3rd Saturday of the

month from 9am - 12pm.

Business Hours: 8am - 4:30pm Tuesday - Friday

Overview: Providing emergency food services once every 30 days per

household. Food is distributed *only for individuals in a more

emergency situation. *ID per adult and child, proof of current address

(NE San Fernando Valley), and proof of income required for

registration. No apt needed, first come, first serve. Families should

bring their own shopping bags and/or boxes.

Name: New Friends Homeless Center

Address: 17114 Ventura Blvd.; Encino, CA 91316 &

5650 Shoup Ave.; Woodland Hills, CA 91367

Contact: 818-887-1109 / newfriendshomeless@gmail.com

Website: http://www.newfriendshomelesscenter.org/



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Hours: Meal Times and Locations:

United Methodist Church

Address: 5650 Shoup Ave.; Woodland Hills, CA 91367

Fridays 6pm - 7:15pm

St. Nicholas Episcopal Church

Address: 17114 Ventura Blvd.; Encino, CA 91316

Sundays 2pm - 3:15pm

Overview: Hot meals are served Friday and Sunday nights at the locations listed

above. After dinner a distribution of hygiene kits, blankets, and

clothes are available.

Name: North Hollywood Interfaith Food Pantry

Address: 11634 Moorpark Street.; Studio City, CA 91604

Contact: 818 760-3575 / nohollywoodinterfaithpantry@gmail.com

Website: https://nhifp.org/

Hours: Mondays & Fridays 7:30am to 11:00am

Overview: Emergency food primarily for people who live in North Hollywood,

Studio City, Sun Valley and surrounding areas. No ID required.

Name: North Valley Caring Services, Inc.

Address: 15435 Rayen St.; North Hills, CA 91343

Contact: 818-891-0481 /info@nvcsinc.org

Website: https://www.nvcsinc.org/food-pantry
Hours: Food distribution: Fridays 9am – 11:30am

Office Hours: Site is open M – F 8:00am – 5:00pm

Overview: Emergency food for people who live in North Hills; Services include

groceries, hot breakfast program, safe parking, and after school

program.

Name: Our Redeemer Lutheran – Human Care Ministry

Address: 20025 Chase Street; Canoga Park, CA 91306 Contact: 818-341-1629 / pantry@our-redeemer.org



Website: https://www.our-redeemer.org/human-care

Hours: Thursdays from 11:30am – 1:00pm

Overview: First come first served basis. The Ministry provides hot lunch "To Go",

groceries, hygiene items, and clothing for homeless individuals.

Photo ID required.

Name: Valley Food Bank

Address: 12701 Van Nuys Blvd. Suite A; Pacoima, CA 91331
Contact: 818-510-4140 / whernandez@valleyfoodbank.org
Website: https://valleyfoodbank.org/food-pantry-locations/

Hours: Check the website for locations and hours.

Overview: Rescue Mission Alliance Valley Food Bank has multiple food pantries

located throughout the San Fernando Valley. Please check the

website page often for food pantry times and locations as they may change without notice. There are no geographic restrictions. Open to

the public, no ID required.

Name: San Fernando Valley Corps

Address: 14917 Victory Blvd. Van Nuys, CA 91411

Contact: 818-781-5739 Email: <u>Juan.argumedo@usw.salvationarmy.org</u>

Website: https://sanfernandovalley.salvationarmy.org/

Hours: Admin.: M - F; 9:00am - 4:00pm (closed for lunch 12-1pm)

Food Distribution:

Mondays 9:00am – 12:00pm Wednesdays 1:00pm – 4:00pm Fridays 9:00am – 12:00pm

Overview: This agency provides emergency food, fresh produce, holiday

assistance, music and art programs, and seasonal programs for residents of San Fernando Valley zip codes 91401, 91402, 91403, 91405,

91406, 91411, 91423 and 91436.



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Name: Saint Ferdinand Outreach Center

Address: 1040 Coronel Street; San Fernando, CA 91340

Contact: 818-365-3194 / 818-365-0067 gabriel@stoutreach.org
Website: http://stferdinandchurch.org/ministries/outreach-center

Hours: Food distribution on the 2nd & 4th Friday of the month by 9 am - 11am

Bring your own bags/basket.

Overview: Emergency food and fresh produce. Individuals seeking food

distribution must arrive early.

Name: Sova Community Food & Resource Program - Valley

Address: 16439 Vanowen St.; Van Nuys, CA 91406
Contact: 818-988-7682 / communications@jfsla.org
Website: https://www.jfsla.org/page.aspx?pid=300

Hours: 1st & 3rd Sunday of the month 9:00am – 12:00pm

Tuesday & Wednesday 10:00am - 2:30pm

New clients please arrive between 9:30am to 10:00 am Tuesday & Wednesday and between 8:30am to 9am on Sundays, to register to

receive food services.

Overview: New clients please arrive by the time the pantry first opens in the

morning in order to register and receive the complete program orientation. We request official photo identification of first-time participants as well as identification for all additional dependent family members showing that all are living at the same address. Clients may visit the SOVA pantry once in each calendar month and receive groceries for all eligible dependent family members. Grocery orders are sized according to the number of family members. If you are experiencing homelessness or do not have refrigeration and/or cooking facilities, you may visit twice each month. Please inform us of special dietary requirements so that your order can be packed appropriately (example: no meat, no pork, low salt, low sugar, Kosher,

etc.). Parking is only available on the streets.



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Name: St. Charles Borromeo Service Center

Address: 10800 Moorpark St, North Hollywood, CA 91602–2206

Contact: 818-985-7365

Website: https://stcharlesborromeochurch.org/holy-family-service-center

Hours: Food pantry: Tues, Wed, Sat, & Sun 9 - 11:30am

Hot Breakfast: Thursday 7:30 am - 11 am Hot showers: Thursday 7:30 am - 11 am

Overview: The Center provides free food, clothing, toiletries, books, toys, and

other household items. If items are available, pregnant women are provided layettes and other infant care items. Clients must provide identification for themselves and their children and proof of address

within the service area of Laurel Canyon on the west, Oxnard

Boulevard on the north, Hollywood Way on the east, and Mulholland Drive on the south. This area includes many pockets of low-income

housing and parks with homeless populations.

Name: St. Didacus Church Parish –Food Ministry

Address: 14337 Astoria St.; Sylmar, CA 91342

Contact: 818-367-6181

Website: https://www.stdidacus.org/food-ministry

Hours: 2nd and 4th Friday of the Month from 9:00 am - 10:00 am.

Overview: We serve families and single individuals living in the Northeast San

Fernando Valley, regardless of religion, immigration or economic status. Our clients also include senior citizens on a limited income and the homeless. We currently assist over 100 families twice a

month.

Name: Tujunga United Methodist Church – Food Pantry

Address: 9901 Tujunga Canyon Blvd. Tujunga, CA 91402

Contact: 818-352-1481

Website: https://www.tujungachurch.com

Hours: Wednesdays from 11:00 am - 1:00 pm.



Overview:

We provide a variety of food items to low-income individuals and families facing emergencies. We provide bread, canned goods, protein and other foods. Our selection varies depending on the donations received. If you do not have the means to cook your food, please let us know and we can accommodate you. For first-time visitors, please bring identification for yourself and all household members. First come, first served basis.

Name: West Valley Food Pantry

Address: 5700 Rudnik Ave.; Woodland Hills, CA 91367

The West Valley Food Pantry is located in the south parking lot of Prince Peace Episcopal Church (a block north of Burbank Blvd. and a

block east of Shoup Ave.)

Contact: 818-346-5554 Email: pantryadmin@westvalleyfoodpantry.org

Website: https://www.westvalleyfoodpantry.org/

Hours: M - Th.; 9 am - 12 pm; & Fridays 9:30 am - 12:00 pm

Primarily Drive-Up services, walk-ins are welcome.

Overview: This agency provides emergency food, personal hygiene items and

volunteer opportunities for people who live in the West San Fernando Valley. Service is restricted to residents of zip codes 90290, 91301, 91302, 91303, 91304, 91306, 91307, 91311, 91324, 91335, 91356, 91364,91367 and 91371. Must bring ID and current mailing address (exception for

homeless)

Walk-ins for homeless only (served once a week), drive-thru for homeless, seniors, and low-income individuals. ID and information

will be collected for all household residents on the first visit. Shower services for homeless on Monday: 9:00 am -12:00 pm

Closed during periods of significant rain or excessive

heat (over 100 deg).

All clients are able to visit the food pantry a maximum of twice per



month.

Drive-through food pantry program Monday through Friday. If you do not have a car or vehicle access, there is a walk-up window where you can receive your groceries.

For all clients visiting for the first time, please ensure that you have the following ready for registration:

- -Picture ID of any kind showing date of birth
- -Current utility bill or lease agreement confirming your address
- -All members of the household must be verified by an ID that has their date of birth such as a driver's license, school ID, or birth certificate
- -Please note, if you are experiencing homelessness and do not have a legal form of identification, you will not be turned away.



Clothing Resources

Name: Operation School Bell (OSB) K-5

Contact: 323-469-6017 / kielfitzgerald@yahoo.com

Website: https://assistanceleaguela.org/operation-school-bell/

Hours: By appointment only

Overview: Operation School Bell ("OSB") a service of the Assistance League® of

Los Angeles provides new school clothes and supplies to K-5th grade

school children in the LA Unified School District (LAUSD).

Name: Volunteer League of the San Fernando Valley - Clothes Corner

Address: 14603 Hamlin Street, Van Nuys, CA 91411

Contact: 818-785-4134 (Main)

Website: http://www.volunteerleague.com

Hours: Tuesdays, Wednesdays and Thursdays starting at 9:45 am. Must

make appointment

Overview: The agency provides school uniform clothing, backpacks, and

hygiene kits to homeless and needy children attending elementary and middle schools within the Los Angeles Unified School District. Clothing for adults is available as donations permit. Must be referred

by school staff. Scan referral forms to: centreclothescorner@amail.com



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Laundry Services

Name: Laundry Love

Address: Site locations: Check the website for specific locations in the area

Website: https://laundrylove.org/

Hours: Site Hours: Check the website for site location hours.

Overview: The Laundry Love map may not be updated with correct dates and

times. Please contact the Laundry Love location facilitator to confirm. Laundry Love partners with local Laundromats in cleaning clothes and linens of low-income or no-income families and individuals (experiencing homelessness or not). During select days and times,

laundry is free. Just bring your clothes. Quarters, soap, and dryer sheets are provided. There are no income requirements, everyone is

welcome.



Homeless Prevention & Tenant Rights Programs

Name: Bet Tzedek

Address: 3250 Wilshire Blvd. 13th Floor, Los Angeles, CA 90010

Contact: 323-939-0506 Website: www.bettzedek.org

Overview: If you need help with a legal issue or case, please do not visit their

office; instead, call the intake line at 323-939-0506, email

intake@bettzedek.org, or you may fill out their online intake form on

their website.

Provides FREE, expert legal advice and representation to low-income residents of Los Angeles County. Legal Service Priorities include; Elder Law, Housing, Holocaust Survivors' Services, Community Outreach, Government Benefits and Guardianships and Conservatorships

rights.

Name: Eviction Defense Network

Address: 316 W. 2nd St. 8th Floor, Los Angeles, CA 90012

Contact: 213-385-8112 Website: www.edn.la/

Hours: Monday-Friday 9:00am-5:00pm, Thursday Closes at 4pm

Overview: The agency provides housing-related legal services for people of all

ages in the County of Los Angeles. Services include eviction

assistance (defense), legal counseling and representation, and

public awareness/education about housing issues. Full

representation is provided to any tenant with a reasonable defense.

There are no geographic restrictions. We ask for your cooperation

when you visit us as you can expect to wait. First-time clients must

arrive before 3pm on any given day.



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Name: Fair Housing Council – San Fernando Valley

Address: 14621 Titus St. Suite #100, Panorama City, Ca 91402

Contact: 818-373-1185

Website: <u>Fair Housing Council of the San Fernando Valley - NFHA</u>

<u>(nationalfairhousing.org)</u>

Hours: By appointment only, M – F 9 am – 5:00 pm.

Overview: Investigates housing/lending discrimination, fair housing education

and outreach, tenant and landlord counseling, policy advocacy, and

foreclosure prevention.

Name: Housing Rights Center

Address: Van Nuys Office: 6320 Van Nuys Blvd. Suite 311, Van Nuys, CA 91401 Contact: 800-477-5977 Landlord-Tenant Hotline / Phone: 213-387-8400 /

info@housingrightscenter.org

Website: <u>www.housingrightscenter.org</u>

Hours: Site's hours varies

Overview: The mission of the Housing Rights Center is to actively support and

promote fair housing through education, advocacy and litigation. To the end that all persons have the opportunity to secure the housing they desire and can afford, without discrimination based on their race, color, religion, gender, sexual orientation, gender identity, gender expression, national origin, familial status, marital status, disability, genetic information, ancestry, age, source of income or other characteristics protected by law. Services available: fair housing education and outreach, housing discrimination complaint

investigation, landlord-tenant counseling.

Burbank Clinic:

Burbank City Hall 275 East Olive Ave, Burbank, CA 91502

First and third Monday of the month from 3pm - 6pm. First come, first

served.



HOMELESS EDUCATION OFFICE

RESOURCE GUIDE

Name: Neighborhood Legal Services of Los Angeles County

Address: 13327 Van Nuys Blvd., Pacoima, CA 91331

Contact: 800-433-6251 Health Help Line 800 896-3202

Website: https://nlsla.org/

Hours: M-F 9:00 am - 5:00 pm. Apply from 9:00am - 4:00pm or by phone

9:00am - 12pm; 1pm - 4pm.

Overview: If you or someone you know is in need of legal help, please call the

General Help Line 800 433-6251 and our Health Help Line 800 896-3202 call the following numbers from Monday through Friday between 9:00 a.m. and 5:00 p.m. Housing advocacy, domestic violence services, health services, immigration services, legal

services and volunteer opportunities for low-income residents in Los Angeles County who have incomes up to 200% of the federal poverty

guidelines. *Geographic restrictions apply for some services.

Name: Public Counsel Law Center Homeless Prevention/Children's

Rights/Immigration/Social Service Assistance/Referrals

Address: 610 South Ardmore Ave., Los Angeles, CA 90005

Contact: 213-385-2977 & 800-870-8090

Website: <u>www.publiccounsel.org</u>

Hours: Appointments Only: M – F; 9:00 am – 5:00pm

Overview: Public Counsel's Homelessness Prevention Law Project (HPLP) serves

individuals that are at high risk of becoming chronically homeless. HPLP provides pro bono representation to homeless individuals and families to help secure food, shelter, clothing, and other vital benefits.

Services: CARES: Emergency Food and Shelter Advocacy. Social

security and medical benefits advocacy, eviction defense, policy and impact litigation. *Clients seen by appointment only-no walk-ins.

Immigration Services

Name: LA County Office of Immigration Affairs

Website: https://oia.lacounty.gov/

Overview: The Los Angeles County Office of Immigrant Affairs helps all

immigrants learn about available services for them and their families. We speak your language, understand your culture, know your immigration concerns, and safeguard your information. These

are some of the services we can connect you to:

• COVID-19 vaccinations, testing, treatment

- Landlord/tenant disputes and foreclosure prevention
- Medical and mental health care
- Wage disputes and small business support
- Food security and nutrition
- Immigration legal representation and public charge concerns
- Consumer fraud and disputes





RESOURCE GUIDE

Web resources

If you believe you have been discriminated against in any housing or community development program, you may file a complaint with Federal Housing Equal Opportunity	https://www.hud.gov/program_offic es/fair_housing_equal_opp/online- complaint
For information related to a variation on the section 8 housing, Project-Based Voucher Program	https://www.hud.gov/helping- americans/housing-choice- vouchers-project
To learn more about steps that renters can take to protect their security deposit after they've paid it, check out Nolo's article	https://www.nolo.com/legal- encyclopedia/protect-security- deposit-move-in-30231.html
To learn more about renters' rights and landlords' obligations when it comes to the return of the security deposit	https://www.nolo.com/legal- encyclopedia/chart-cleaning- repairs-landlord-deduct-29017.html
For information on affordable housing visit the Los Angeles Housing and Community Investment Department	https://housing.lacity.org
For Information on Retaliatory Eviction	https://realestate.findlaw.com/landlo rd-tenant-law/defenses-to- eviction.html
For information on the Department of Consumer Affairs A Guide to Residential Tenants' And Landlords' Rights And Responsibilities	http://www.courts.ca.gov/documents/California-Tenants-Guide.pdf



HOMELESS EDUCATION OFFICE

RESOURCE GUIDE

For information on situations that can lead to evictions visit	https://hcidla.lacity.org/Eviction- Situations-and-Behaviors-Renters https://housing.lacity.org/residents/si tuations-that-can-lead-to-eviction
For more information on the legal reasons for eviction	https://housing.lacity.org/rental- property-owners/legal-reasons-for- evictions
The website for filing a complaint if you are being evicted	Https://housing.lacity.org/residents/fi le-a-rso-complaint

Mental Health Services

Name:	School Mental Health Crisis Counseling and Intervention Services (SMH-CCIS)
Contact:	213-241-3841 M - F; 8 am -4:30 pm
Website:	https://www.lausd.org/Page/20125
Hours:	After hours: 213-625-6631 Los Angeles School Police Department
Overview:	Crisis Counseling and Intervention Services (CCIS), from the Office of
	Student Health & Human Services, School Mental Health, is dedicated
	to restoring and maintaining a safe and healthy learning
	environment for the students and staff of the Los Angeles Unified
	School District (LAUSD). CCIS staff provides crisis response and
	recovery services in collaboration with School Police, Educational
	Service Centers, and community resources.





Name:	School Mental Health—North Hills Wellness Center
	James Monroe High School
Address:	9119 Haskell Ave.; North Hills, CA 91343
Contact:	Phone: (818) 763-8836
	Mental Health: (818) 739-5900
Website:	https://www.lausd.org/Page/20273
Hours:	Monday - Friday: 8:00am - 5:00pm
	Tuesday and Thursday: 8:00am – 8:00pm
	Teen Clinic Hours:
	Monday: 1:00pm – 8:00pm
	Tuesday: 9:00am – 6:00pm
	Wednesday: 9:00am – 8:00pm
	Thursday: 9:00am – 5:00pm
	Friday: CLOSED
	Saturday: 11:00am – 3:00pm
Overview:	School Mental Health provides prevention, early intervention, and
	intensive mental health treatment to LAUSD students and families.
	Clinicians and interns in this program provide individual, family, and
	group therapy, parenting classes, and classroom-based prevention
	programs at Clinic and Wellness Centers and their feeder schools.
	Referrals by school personnel and/or students may self-refer.

Name:	The Help Group
Address:	6455 Coldwater Canyon; Valley Glen, CA 91401
Contact:	Admissions: 877-994-3588 & 818-267-2753 intakes for the SFV
Website:	https://www.thehelpgroup.org/
Hours:	M- F; 9 am - 6 pm
Overview:	The Help Group provides comprehensive services for children,
	adolescents and young adults with special needs related to autism
	spectrum disorder, learning disabilities, ADHD, developmental delays,
	abuse and emotional challenges.





Name:	Child & Family Guidance Center
Address:	9650 Zelzah Ave.; Northridge, CA 91325
Contact:	818-993-9311 & 818-739-5250 email: <u>info@childguidance.org</u>
Website:	https://www.childguidance.org/services/
Hours:	Monday & Wednesday 8:30am-8pm, Tuesday & Thursday 8:30am-
	7pm, & Friday 8:30am - 5pm
Overview:	The CFGC serves children and youth living in the San Fernando and
	Antelope Valleys, primarily living in at-risk neighborhoods. Most of
	our clients are from low-income families with children that have
	significant emotional problems requiring comprehensive mental
	health interventions. It is our mission to empower children and
	families to achieve health and well-being through innovative mental
	health services and community programs.
	Clients have options for telehealth or in-person appointments.

Name:	Sycamores
Address:	12450 Van Nuys Blvd., Suite 100; Pacoima, CA 91331 &
	12510 Van Nuys Blvd., Suite 201; Pacoima, CA 91331
Contact:	844- 222-2377
	Pacoima Outpatient Office: 818- 896-8366
	Pacoima Community Based Office: 818-896-2255
	Email: referral@sycamores.org
Website:	https://www.sycamores.org/
Hours:	M - 9am-6pm, T - 9am-7pm, W - 12pm-8pm, Th - 9am-7pm, F -
	8am-4pm
Overview:	Sycamores provides a variety of life-changing programs and
	services across a network of 11 locations and their surrounding
	communities. Services extend throughout Los Angeles (San
	Fernando, San Gabriel and Antelope Valleys) and Riverside Counties
	and beyond. Services include: behavioral health, homeless and
	housing support, residential services, and family resource center.



HOMELESS EDUCATION OFFICE RESOURCE GUIDE

Name:	San Fernando Community Mental Health Center, Inc.
Address:	16360 Roscoe Blvd. 2 nd Floor; Van Nuys, CA 91406
Contact:	844-256-0735 anti-school bullying advocacy line
	Office: 818-901-4830 Children's intake service line: (818) 574-7745
	Email: <u>info@sfvchc.org</u>
Website:	https://www.movinglivesforward.org/programs-services/
Hours:	Office: 8 am – 5 pm
Overview:	San Fernando Valley Community is dedicated to improving
	individuals and families well-being in the San Fernando Valley. We

offer a wide array of mental health services; including anti-schoolbullying advocacy services, and adult full service partnerships.

Name:	Tarzana Treatment Centers
Address:	7101 Baird Ave.; Reseda, CA 91335
Contact:	Hotline 24/7: 888-777-8565 for drug/alcohol intakes ; Phone: 818-
	342-5897
Website:	https://www.tarzanatc.org/services/
Hours:	Mon-Fri 8:00am-5:00pm
Overview:	Patients receive a comprehensive assessment followed by a
	customized intensive treatment plan that centers on crisis
	stabilization, alcohol or drug detox, short-term therapeutic
	interventions, specific recovery goals and discharge planning for the
	next level of care. Family Medical Care is integrated into this
	spectrum of services.

Name:	Valley Coordinated Children's Services – DMH	
Address:	19231 Victory Blvd. Ste. 110; Reseda, CA 91335	
Contact:	800-854-7771 (ACCESS Center) / 818-708-4500	
Website:	https://locator.lacounty.gov/dmh/Location/3181132/valley-	
	coordinated-childrens-services	
Hours:	M – F 8 am – 5 pm	





RESOURCE GUIDE

Overview:	Provides intensive psychiatric evaluation and medication support,
	crisis intervention, short-term stabilization, telephone triage,
	psychiatric hospitalization, and intensive case management for ages
	1-17. Appointments preferred & walk-ins welcome.

Medical/Dental/Vision Services

Name:	El Proyecto	El Proyecto Del Barrio		
Phone:	818-830-70	818-830-7033		
Website:	https://wwv	https://www.elproyecto.us		
Overview:	Family Health Clinics offer basic and specialized medical and dental services.			
Locations:	Name:	ARLETA Family Health Clinic		
	Address:	8902 Woodman Ave.; Arleta, CA 91331		
	Phone:	24 hour on call 818-830-7033		
	Hours:	M – F; 8 am – 5 pm		
	Name:	ARLETA -Dental		
	Address:	8902 Woodman Ave.; Arleta, CA 91331		
	Phone:	818-221-4600		
	Hours:	M – F; 8 am – 5 pm		
	Name:	PANORAMA CITY- Esperanza Clinic		
	Address:	9140 Van Nuys Blvd. Suite 202-207; Panorama City, CA 91402		
	Phone:	818-830-7181 & 818-892-8630		
	Hours:	M - F 8 am - 5 pm		
	Name:	Mark Taper Center. For a Healthy Community- Winnetka		





	Address:	20800 Sherman Way; Winnetka, CA 91306
	Phone:	818-883-2273 and 24 hour on call 818-883-2273
	Hours:	M - F 8 am - 5 pm
	Name:	Mark Taper Center. For a Healthy Community—
		Winnetka-Dental
	Address:	20800 Sherman Way; Winnetka, CA 91306
	Phone:	818-710-5229 and 818-883-2273
	Hours:	M - F; 8 am - 5 pm

Name:	Valley Community Clinic - North Hollywood Center		
Address:	6801 Coldwater Canyon Ave.; North Hollywood, CA 91605		
Contact:	818-763-8836		
Website:	https://valleycommunityhealthcare.org/		
Hours:	General Medicine:		
	M/W/Th/F: 8 am - 5 pm		
	T:8 am – 9 pm & Sat: 8 am – 12 pm		
	Woman Health: M – F: 8 am – 5 pm.		
	Dental: M - F: 8am - 5pm & Sat: 8am -12 pm		
	Optometry: M – F: 8 am – 4 pm & Alternating Saturdays: 8am – 12pm.		
	Pediatrics: M – F: 8:00am – 5:00pm		
	Behavioral Health Services: Mon-Fri: 8:30am – 5:00pm		
	Smart Health LA (HIV, Hepatitis, STI, Transgender & PrEP Medical Care		
	and Treatment): Mon-Fri: 9:30am – 4:00pm		
	Valley Teen Clinic: M - F: 8am - 5pm		
Overview:	The mission of Valley Community Clinic is to enhance the well-being		
	of the community by providing high quality, culturally sensitive		
	primary medical care and related healthcare services to those in		
	need, regardless of their ability to pay. VCC provides a		
	comprehensive array of services that includes primary and some		
	specialty care, dental, optometry, pediatrics, prenatal care, women's		
	health, counseling and health education with an emphasis on		
	prevention		





Name:	Northeast V	alley Health Corporation – a California Health + Ctr			
Phone:	818-270-97	818-270-9777: San Fernando Valley Appointments			
	661-705-20	661-705-2040: Santa Clarita Valley			
	818-270-95	818-270-9555: Dental			
	800-313-49	800-313-4942: WIC			
Website:	https://nevh	nc.org/programs-services/health-centers/			
Overview:	The mission	The mission of Northeast Valley Health Corporation is to provide			
	quality, safe	quality, safe and comprehensive primary health care to medically			
	underserve	underserved residents of Los Angeles County, particularly in the San			
	Fernando a	nd Santa Clarita valleys, in a manner that is sensitive to			
	the econom	nic, social, cultural and linguistic needs of the community.			
Locations:	Name:	CANOGA PARK HEALTH CENTER			
	Address:	7107 Remmet Ave.; Canoga Park, CA 91303			
	Phone:	818-340-3570			
	Hours:	M/T/Th/F: 8 am-5 pm			
		W: 9am-5pm			
	Name:	PACOIMA HEALTH CTR.			
	Address:	12756 Van Nuys Blvd.; Pacoima, CA 91331			
	Phone:	818-896-0531			
	Hours:	M/Th/S: 8:00am - 5:00pm			
		T/W: 8:00am - 9:00pm			
		F: 9:00am - 5:00pm			
	Name:	PACOIMA WOMEN'S HEALTH CTR.			
	Address:	12759 Van Nuys Blvd.; Pacoima, CA 91331			
	Phone:	818-485-8250			
	Hours:	M/W/Th/F: 8:00 am - 5 pm			
		Tu: 8:00 am - 9:00 pm			
	Name:	SAN FERNANDO HEALTH CTR.			





Address:	1600 San Fernando Rd.; San Fernando, CA 91340
Phone:	(818) 365-8086
Hours:	M - Th: 8:00 am - 9:00 pm
	F: 9:00 am - 5:00 pm
	S: 8:00 am - 5:00 pm
Newson	CLINI MALLEY LIFALTI LOTD
Name:	SUN VALLEY HEALTH CTR.
Address:	7223 N. Fair Ave.; Sun Valley, CA 91352
Phone:	818-432-4400
Hours:	M -Th/S: 8:00 am - 5:00 pm
	F: 9:00 am - 5:00 pm
Name:	VAN NUYS PEDIATRIC HEALTH CTR.
Address:	7138 Van Nuys Blvd.; Van Nuys, CA 91405
Phone:	818-778-6240
Hours:	M - F: 8:00 am - 5:00 pm
	* Every 2nd and 4th Tuesday of the month: 9:00 am -
	5:00 pm
Name:	TRANSITIONS TO WELLNESS (healthcare for the
	homeless)
Address:	6551 Van Nuys Blvd., 2 nd Fl.; Van Nuys, CA 91401
Phone:	818-765-8656
Hours:	M, T, F: 8 am – 12:30 pm & 1:30 pm – 5 pm
	Wed: 11 am – 3:30 pm & 4:30 pm – 8 pm
	Thu: 9 am – 12:30 pm & 1:30 pm - 5 pm
Name:	VAN NUYS ADULT HEALTH CTR. (HIV Care)-
Address:	14624 Sherman Way, Suite 600 (6th Floor), Van Nuys, CA
Phone:	91405 818-988-6335
Hours:	M, Th & Sat: 8 am - 5 pm
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HOMELESS EDUCATION OFFICE RESOURCE GUIDE

		Tue, Wed: 8 am – 9 pm
		Fri: 9 am – 5 pm
	Name:	TEEN HEALTH CTR. SAN FERNANDO HIGH SCHOOL
	Address:	11051 North O'Melveny Avenue, San Fernando, CA 91340
	Phone:	818-365-7517 San Fernando Appointment Hotline: 818-
		270-9777 and 818-365-7517
	Hours:	M- F: 8 am - 5 pm Closed: 12pm - 1pm



LAUSD - School Based Clinics

School Based Clinics provide medical services to eligible students and their siblings ages 1-18 and Special Education Students thru age 22. Services offered include: immunizations, physical exams (routine and sports), primary care ill visits, reproductive health care available at some locations.

PDF of all Wellness Centers in LAUSD:

https://www.lausd.org/cms/lib/CA01000043/Centricity/domain/716/pdfs/SMSB_Wellness%20Centers_flyer_ENG_091724.pdf

CLINIC NAME	ADDRESS	CLINIC DAYS/HOURS	SERVICES	PHONE / FAX
Telfair Student & Family Wellness Center Medical & Vision services available	10911 Telfair Avenue Pacoima, CA 91331	Mon - Fri 8 am -3 pm	Immunizations, physical exams (routine/sports), primary care ill visits and vision exams.	Information: 818-899-6113
SEPA (School Enrollment Placement & Assessment Center) https://www.lausd .org/sepacenter	1339 Angelina St. Los Angeles, CA 90026	Facility Hrs: 7:30 am- 4 pm Clinic Hrs. 8 am - 3 pm	Mon- Fri walk-in for Immunizations until 2:00 PM Physicals by appointment only	Office: 213-482-3954 Clinic: 213-482-1301 Fax: 213-481-2097



HOMELESS EDUCATION OFFICE

Canoga Park School Clinic	7739 Farralone Ave. Canoga Park, CA 91304	Mon - Fri 8 am -3 pm	Immunizations, physical exams (routine/sports), primary care ill visits	Phone: 818-702-1270 Fax: 818-702-1253
Kennedy High School Clinic	11254 Gothic Ave., Granada Hills, CA 91344	Mon - Fri 8 am -3 pm	Immunizations, physical exams (routine/sports), primary care ill Teen clinic services.	Phone: 818-271-2547 Fax: 818-271-2563
Wellness & Immunization Clinic Zelzah Site	6505 Zelzah Ave., Reseda, CA 91335	Mon - Fri 8 am -3 pm	Mon- Fri walk-in for Immunizations until 2:00 PM Physicals by appointment only	Phone: 818-654-1652 Fax: 818-758-9961
Lawrence Middle School Clinic	10100 Variel Ave., Chatsworth, CA 91311	Wed & Fri 8 am – 3 pm	Immunizations, physical exams (routine/sports), primary care ill visits.	Phone: 818-678-7965 Fax: 818-678-7967





RESOURCE GUIDE

Domestic Violence Services

National Domestic Violence Hotline: 800-799-7233

Name:	San Fernando Victim Services	
Address:	900 Third Street, 3rd Floor; San Fernando, CA 91340	
Contact:	818-898-2406 818-898-2511 / Email: <u>info@da.lacounty.gov</u>	
Website:	https://da.lacounty.gov/contact/office-directory/san-fernando-	
	<u>victim-services</u>	
Hours:	8 am - 4:30 pm	
Overview:	Representatives from the Los Angeles County District Attorney's Bureau of Victim Services provide assistance to victims of crime.	
	These include crisis intervention; emergency assistance; counseling referrals; court escort and orientation; restitution assistance;	
	returning of property; assistance with employers; and case status notification.	

Name:	Center for the Pacific Asian Family, Inc. – SFV Satellite Office.	
Address:	6851 Lennox Ave.; Ste. 400; Van Nuys, CA 91405	
Contact:	800-339-3940 (24 Hrs. 7 Days a week) and 323-966-4590	
	Email: <u>Info@pacsla.org</u>	
Website:	www.nurturingchange.org and https://pacsla.org/home/	
Hours:	office M – F; 9 am –5pm	
Overview:	At Center for the Pacific Asian Family (CPAF), we help Asian and	
	Pacific Islander (API) survivors of domestic violence and sexual	
	assault and their families. Our services are free, confidential, and	
	available in more than 30 Asian and Pacific Islander languages. The	
	domestic violence hotline provides telephone crisis intervention for	
	battered women and performs intake screening for the agency's	
	shelter. The hotline also provides information, counseling, and	
	support. Referrals are made for medical and legal services and other	
	related services. The program also provides crime victim support in	





Name:	Jewish Family Service of Los Angeles-Family Violence Project	
Address:	12817 Victory Blvd.; North Hollywood, CA 91606	
Contact:	Hotlines: 323-681-2626 & 818-505-0900	
	Counseling Center (818) 789-1293 & (818) 984-1380	
	Email: services@jfsla.org	
Website:	https://www.jfsla.org/hope	
Hours:	24/7 Crisis Line	
Overview:	The project provides domestic violence services, shelter and welfare-	
	to-work support services for victims of domestic violence. Services	
	include shelter for battered women and their children. There are no	
	geographic restrictions. Services available in English and Spanish.	

Name:	Angel Step Inn Domestic Violence Emergency Shelter
Address:	P.O. BOX 33306; Los Angeles, CA 90033(mailing address)
Contact:	323-780-HELP (4357)
Website:	www.angelstepinn.org
Hours:	7 days / 24 hours per day
Overview:	24-Hour Hotline: Trained staff and volunteers offer immediate crisis
	counseling and support to victims of domestic abuse. Hotline
	services are available in both English and Spanish. Emergency short-
	term shelter and assistance locating long-term shelter for victims
	fleeing from intimate partner violence. Counseling: Individual
	counseling services are available to residents of the emergency
	shelter. Case Management: Angel Step Inn staff assists survivors with
	filing restraining orders, applying for financial assistance and WIC,
	and referrals to second step services for residents that remain for the
	30-days, and other services as needed.

Name:	1736 Family Crisis Center
Address:	2116 Arlington Ave., Ste. 200; Los Angeles, CA 90018 (mailing address)
Contact:	Hotline: 213-745-6434 / 213-222-1237 (24 Hrs. 7 Days a week)





Website:	www.1736familycrisiscenter.org
Hours:	Office: M F; 9 am 5 pm. Intake Phone: 323-737-3900
Overview:	We have four domestic violence shelters located throughout the greater Los Angeles area (locations are confidential to protect participants and staff). These are open to domestic violence victims with or without their children. The innovative structure of this program provides emergency shelter and up to two years of transitional shelter, free of charge, all under the same roof. This model provides stability and encourages a faster recovery toward self-sufficiency. It is excellent for families, as it gives them a stable, safe environment and school-age children can continue in the same school for several years.

Name:	YWCA Battered Women's Shelter – Sunrise Village
Address:	735 E Lexington Drive; Glendale, CA 901206
Contact:	hotline: 888-999-7511 (24 Hrs. 7 Days a week) Phone: 818-242-4155
Website:	https://ywcagp.org/
Hours:	office M -F; 9 am - 5 pm
Overview:	Sunrise Village Emergency Shelter provides a temporary community
	living environment for women and their children whose safety is in
	immediate risk. Services offered include case management, crisis
	intervention and counseling services. Domestic Violence Services Center
	offers case management, legal assistance, counseling, resources,
	referrals and childcare to survivors and their children. All services
	provided at no cost to the client and are available in English, Spanish
	and Armenian.

Name:	Haven Hills, Inc.
Address:	7112 Owensmouth Ave, Canoga Park, CA 91303
Contact:	Helpline 24/7: 818-887-6589
Website:	https://havenhills.org/
Hours:	24/7
Overview:	Haven Hills provides safety, shelter, and support to all survivors of



HOMELESS EDUCATION OFFICE RESOURCE GUIDE

domestic violence while working to break the cycle of abuse. We save lives, inspire change, and transform victims to empowered survivors.

Name:	Safe Passage - Time2Heal	
Address:	PO Box 40034; Studio City, 91614	
Contact:	818-232-7476 / Email: contact@time2heal.org	
	National DV Hotline 24/7: 800-799-SAFE (7233)	
Website:	https://safepassageheals.org/time-2-heal/	
Hours:	office 10 am – 5 pm	
Overview:	Our mission is to break the cycle of domestic abuse by healing and	
	empowering women and their children, enabling them to live new,	
	safe and productive lives. Stepping Stones to a New Life" program	
	provides: counseling, health assessment, nutrition classes,	
	physical/dental checkups, reconstructive facial Surgeries, self-	
	defense, job training/search, transportation expenses provided,	
	financial and public speaking workshops, children counseling,	
	mentors, make-up, skin care workshops, housing assistance	
	including provision of house furniture, supplies and moving	
	expenses.	





RESOURCE GUIDE

Social Services

Name:	Department	of Public Social Services (DPSS)		
Phone:		866-613-3777- Customer Service / Single Point of Contact		
Website:		https://dpss.lacounty.gov/en.html		
Hours:		ım to 6:30 pm		
Overview:		inancial assistance and employment services for families		
	. ,	als. Free and low-cost CalWorks, Cash Assistance		
	program for	immigrants, electronic benefit transfer, general relief.		
	Referrals to	childcare, homeless services and veterans & military		
	resources. C	lick here for locations:		
	https://dpss	.lacounty.gov/en/resources/offices.html		
Locations:	Name:	East Valley - 11		
	Address:	7555 Van Nuys, CA 91405		
	Phone:	818-701-8200		
	Hours:	M - F; 8 am - 5 pm		
	Overview:	Programs Offered: CalFresh, General Relief, Medi-Cal		
	Name: San Fernando Sub Office -32			
	Address:	9188 Glenoaks Blvd.; Sun Valley, CA 91352		
	Phone:	818-701-8200		
	Hours:	M - F; 8 am - 5 pm		
	Overview	Programs Offered: CalFresh, General Relief, Medi-Cal,		
		GROW		
	Name:	West Valley - 82		
	Address:	21415 -21615 Plummer St.; Chatsworth, CA 91311		
	Phone:	818-701-8200		
	Hours:	M - F; 8 am - 5 pm		
	Overview	Programs Offered: CalFresh, General Relief, Medi-Cal,		
		Refugee assistance		



HOMELESS EDUCATION OFFICE

Name:	Department of Children and Family Services (DCFS)
Contact:	800-540-4000 - Child Protection Hotline 24/7
	800-272-6699 (hearing impaired line)
Website:	https://dcfs.lacounty.gov/
Hours:	Office 8 am -6 pm
	The Los Angeles County Department of Children and Family Services promotes child safety and well-being by partnering with communities to strengthen families, keeping children at home whenever possible, and connecting them with stable, loving homes in times of need.

Name:	Women, Infants and Children (WIC Program)
Address:	Check website for specific locations
Contact:	1800-852-5770 Call to locate nearest WIC site
Website:	https://www.fns.usda.gov/wic
Hours:	Hours vary by location – check website for specific location.
Overview:	WIC was established in 1974 as a permanent program to safeguard the health of women, infants and children up to age 5 who are at nutritional risk. By providing nutritious foods to supplement diets, nutrition education, including breastfeeding promotion and support, and referrals to health and other social services.



Family Source Centers

FamilySource Partnership Program Centers are equipped with Pupil Services and Attendance (PSA) Counselors are co-located at 13 FamilySource Centers (FSC) throughout the City of Los Angeles that primarily serve families with children ages 13-19. The FamilySource Partnership Program (FSPP) focuses on engaging parents and students with resources to improve academic achievement and to lift families out of poverty. PSA Counselors conduct educational assessments and serve students and families through outreach, advocacy and referrals to programs and services. The FamilySource Partnership Program aims to increase attendance, improve academic achievement and support the goal of graduation for all students.

Family Source Center	Address:	Telephone/ Fax	Pupil Services & Attendance (PSA) Counselor		USD Schools*
New Economics for Women https://newe conomicsfor women.org/	21400 Saticoy Street Canoga Park, CA 91304	818- 887- 3872 Ex. 416	Karen Alvarado kla9206@lausd. net	Cleveland HS Canoga Park HS Taft CHS	Reseda HS Chatsworth HS El Camino Real CHS
El Nido Family Center https://www. elnidofamilyc enters.org/	11243 Glenoaks Blvd. Suite 2 Pacoima, CA 91331	818-896-7776 fax: 818.834.7976	Cindy Leyva csl2648@lausd. net	San Fernando HS Arleta HS Sun Valley HS Verdugo HS	Cesar Chavez LA Sylmar HS Granada Hills CHS JFK HS



New	6946 Van Nuys	818-786-	Sylvia Elias	Monroe HS	East Valley
Economics	Blvd., Suite 220	4098	ets4924@lausd.	Grant HS	HS
for Women	Van Nuys, CA	Ex. 111	net	Panorama	Polytechnic
https://newe	91405			HS	SH
conomicsfor				Van Nuys	North
women.org/				HS	Hollywood
					HS

Youth Source Centers

Pupil Services and Attendance (PSA) Counselors are co-located at 14 YouthSource Centers and 3 America's Job Centers that primarily serve youth ages 16-24 with a focus on engaging out-of-school youth with school and/or work, improving student retention and bolstering academic proficiency. Students receive an academic assessment by the PSA Counselor and assistance with educational options, referrals, and resources to appropriate programs and services. PSA Counselors at the YouthSource/AJCC Centers, also serve as the main provider for the Truancy Diversion Program, a deterrent alternative for students in violation of the daytime curfew law.

YouthSource- City of LA	PSA Counselor	Neighboring Schools	
El Proyecto del Barrio 11844 Glenoaks Blvd. San Fernando, CA 91340	Josefina Gallo- Aguilar jxg3876 @lausd.net 747-877-3030 ext.8003	Cesar Chavez Learning Academy San Fernando HS Vaughn Next LC	Century LC Monroe HS Sylmar HS Kennedy HS
El Proyecto del Barrio 9030 Laurel Canyon Blvd.	Melissa Arambulo melissa.arambulo@l	Arleta HS Grant HS	Polytechnic HS Fulton College



Sun Valley, CA 91340	ausd.net (818) 771-0184 ext.170 213-725-5600 ext.1967	East Valley HS No. Hollywood HS	Prep Panorama HS
Goodwill Southern California 14565 Lanark St. Panorama City, CA 91402	Pamela Gates (818) 782-2520 pgates@lausd.net	Reseda HS Taft HS Canoga Park HS Chatsworth HS	Van Nuys HS Monroe HS Cleveland HS Panorama HS

Los Angeles Reconnection Career Academy Center (LARCA) CENTERS

The Los Angeles Economic and Workforce Development Department (EWDD) created the Los Angeles Reconnections Career Academy (LARCA) program as a means of addressing the extensive education and employment needs of the city's sizable out of school youth population ages 16 to 24 with education, training and employment services, alongside case management and other supportive services, using a career pathways mode. Funded by Workforce Innovation Fund (WIF) grant from the U.S. Department of Labor.

Interested in accessing services; please call a Career Coach to learn more about the referral process.

LARCA Center	Career Coach Information
SAN FERNANDO VALLEY ResCare Workforce Services 21010 Vanowen Street,	Gloria Torres 818-596-4123



Canoga Park, CA 91303	
Sun Valley WorkSource Center	Sal Moncada
El Proyecto del Barrio, Inc. 9024 Laurel Canyon Blvd.,	818-504-0334 Hours: M-F 8:00am-4:00pm
Sun Valley, CA 91352	

Work Source Centers

The Economic & Workforce Development Department (EWDD) has 16 WorkSource Centers located throughout Los Angeles. The WorkSource Centers offer free employment services to adults, dislocated workers, veterans, the homeless and the re-entry population.

Services include:

- Job training, telephone and computer access, and literacy skills workshops
- Employment referrals, customized job matching, placement and listings via CalJOBSSM
- Resume and interview skills building, Career guidance and program placement assistance
- Customized training for staff, interview rooms, and information for businesses affected by plant closures or layoffs, customized recruitment to help quickly fill multiple positions
- Candidate screening and/or testing to assure only qualified workers apply for positions
- Facilities for conducting both one-on-one and group interviews, On-the-job and pre-employment training to provide workers with the skills necessary for employment.

Visit website for more information: https://ewdd.lacity.gov/index.php/employment-services/worksource-centers



HOMELESS EDUCATION OFFICE

WorkSource Center	Contact Information
Sun Valley, Southeast Valley El Proyecto del Barrio, Inc. 9024 Laurel Canyon Boulevard Sun Valley CA 91352	818-504-0334 - Phone 818-504-1974 - TTY 711 for TRS 818-504-2625 - Fax http://www.elproyecto.us/
South Valley WorkSource Center & AJCC 20920 Warner Center Lane, Suite C Woodland Hills, CA 91367	818-237-9099 - Phone 711 for TRS 818-237-3904 - Fax https://equusworks.com/
Northeast San Fernando Valley & AJCC Los Angeles Mission College, Campus Center 13356 Eldridge Avenue Sylmar, CA 91342	818-482-1754 - Phone 711 for TRS https://www.goodwillsocal.org/career- services/employment-centers/
Los Angeles Valley College Sector Strategy Center Portal 5800 Fulton Ave, Suite 1301 Valley Glen, CA 91401 5800 Fulton Ave, Suite 1301 Valley Glen, CA 91401	818-821-4801 711 for TRS https://www.mcscalifornia.com/





RESOURCE GUIDE

Websites & Resources

Name:	Healthy City
Website:	www.healthycity.org
Overview:	Healthy City is a web-based resource search engine providing a
	wide range of resources and services such as housing assistance
	and other basic needs. Results can be arranged by address or
	intersection, zip code, city, census boundaries, service planning area,
	L.A. County Health Districts, Political Boundaries, and LAUSD School
	Attendance Boundaries.

Name:	IDONLINE
Website:	www.ldonline.org
	A great resource for families with children with special needs.
	Websites provide resources for educators and families that have
	children with disabilities.

Name:	lmagine LA
Website:	www.imaginela.org
Contact:	(323) 944-0210
Address:	672 S. Lafayette Park Place, Suite 28, Los Angeles, CA 90057
Hours:	9:00am-5:00pm
Overview:	Provides mentors and support for families who are in the process of
	moving out of homelessness into permanent housing. They help
	families gain the tools to maintain housing, attain self-sufficiency
	and ensure every member of the family thrives. Provides Benefit
	Navigator, a one-stop-shop online tool for case managers,
	individuals, and families to help them understand, access, and
	navigate the complex public benefits and tax credit landscape-
	quickly, confidently, and in one place.



HOMELESS EDUCATION OFFICE

Name:	LA LGBT Youth Advocates
Website:	https://lalgbtcenter.org/
Overview:	We are a Coalition of LGBTQ Youth Supportive Organizations in Los
	Angeles County. We effectively collaborate in advocacy, programs
	and services leading to safe schools, systems and communities

Name:	Los Angeles County
Website:	https://dpss.lacounty.gov/en.html
Overview:	Los Angeles County website that automatically determines eligibility
	for a variety of county programs.

Name:	Los Angeles County Housing Authority
Website:	https://www.lacda.org/affordable-housing
Overview:	Los Angeles County Housing Authority website that provides
	information and applications for both Section 8 tenant assistance
	and Public Housing Rental Assistance programs.

Name:	Los Angeles County Info Line
Website:	https://www.211la.org/
Contact:	211 or 800-339-6993
Overview:	Los Angeles County Info Line provides information and referrals for all
	types of services

Name:	Los Angeles Department of Mental Health
Website:	http://dmh.lacounty.gov
	800-854-7771 (24hr Helpline) or call/text/chat with 988 (24hr Helpline)
	Los Angeles Department of Mental Health has housing resources/assistance for eligible DMH clients.





RESOURCE GUIDE

Name:	One Degree
Website:	https://www.ldegree.org
Contact:	Text any keyword, for example, "food stamps" or "shelter" to 844-833-
	1334 to search
	One Degree is a non-profit online service that provides free or low-cost resources for families. Resources include housing, food, health, education, financial and legal resources.

Name:	Housing Collaborative
Website:	https://housingcollab.org
Overview:	Housing Collaborative is a private non-profit website providing free
	housing search engine for affordable rentals.

Name:	Transportation: Life Program
Website:	https://www.taptogo.net/LIFE_Application_step1
Overview:	The LIFE (Low-Income Fare is Easy) Program helps qualifying LA
	County residents save on paying their fares. Once you're in the
	program, you can purchase discounted passes or load free regional
	rides with your TAP card.

Hotlines

Name:	Information Line
Phone:	800-339-6993 or Call 211
Website:	https://www.211la.org/
Overview:	211-Infoline of Los Angeles County-Person calling must provide zip
	code and a Community Resource Advisor will provide referrals to
	emergency food, shelter, and other needed resources. Dial 211 from
	any phone.



HOMELESS EDUCATION OFFICE

Name:	California Youth Crisis Line
Phone:	800-843-5200
Website:	https://calyouth.org/
Overview:	Toll free, 24hr, confidential hotline available to teens from 12-24 yrs.
	and/or any adult supporting a youth.

Name:	CDC Health Info
Phone:	800-232-4636
	800-CDC-INFO
	TTY 888-232-6348
Website:	www.cdc.gov
Overview:	The Department of Disease Control and Prevention provides
	information about diseases, conditions, healthy living, emergency
	preparedness and response, injury, violence, safety and much more.

Name:	Center for the Pacific Asian Family Services
Phone:	800-339-3940
Address:	3424 Wilshire Blvd. Suite 1000, Los Angeles, 90010
Website:	www.nurturingchange.org
Overview:	Offers services on domestic violence, sexual assault, prevention and
	community education and community partnerships in English and
	many Asian and Pacific Islander languages and dialects.

Name:	Child Abuse/DCFS
Phone:	800-540-4000
Website:	https://dcfs.lacounty.gov/
Overview:	The Department of Children and Family Services provides quality
	child welfare services and supports children in growing up safe,
	healthy, educated and with permanent families.

Name:	Elder Abuse
Phone:	877-477-3646



HOMELESS EDUCATION OFFICE

Website:	https://www.cdss.ca.gov/adult-protective-services
Overview:	To Report Abuse: 1-833-401-0832

Name:	LA County Mental Health ACCESS
Phone:	800-854-7771
Website:	https://dmh.lacounty.gov/our-services/disaster-services/access- hotline/
Overview:	The ACCESS Center, as part of LACDMH's Helpline, operates 24 hours/day, 7 days/week as the entry point for mental health services in Los Angeles County. Services include deployment of crisis evaluation teams, information and referrals, gatekeeping of acute inpatient psychiatric beds, interpreter services and client transport.

Name:	National Domestic Violence Hotline
Phone:	800-799-7233
Website:	https://thehotline.org
Overview:	We are here to serve all those impacted by relationship abuse 24/7
	confidentially. Due to high demand, you may experience longer wait
	times to connect with a live advocate. If you are unable to wait safely
	or aren't ready to call, chat or text — you can search our <u>Directory of</u>
	Local Providers section anytime for resources and support in your
	area.

Name:	Probation Information Center
Phone:	866-931-2222

Name:	RAINN (Rape, Abuse, Incest, National Network)
Phone:	800-656 - HOPE (4673)
Website:	https://rainn.org
Overview:	Online Chat Hotline: <u>https://hotline.rainn.org/online</u>



HOMELESS EDUCATION OFFICE

Name:	Sexual Assault and Domestic Violence
Phone:	800-799-SAFE (7233)

Name:	Sexual Assault Helpline
Website:	877-995-5247
Overview:	https://safehelpline.org

Name:	Suicide Prevention and Survivor
Phone:	800-273-8255
	National Number: 9-8-8
Website:	https://dmh.lacounty.gov/our-services/countywide-services/la-
	county-suicide-prevention-network/

Name:	Tarzana Treatment Center
Phone:	888-777-8565
Website:	www.tarzanatc.org
Overview:	Provides high quality, affordable behavioral healthcare and
	addiction treatment services in Los Angeles County. Services include:
	alcohol and drug addiction treatment, mental health, medical detox,
	rehab for teens/youth and adults and more.

Name:	Teen Line
Phone:	310-855-4673 (LA) and 800-852-8336 (Nationwide)
	6:00pm – 10:00 pm PST Every Night
	Text TEEN to 839863 (6:00pm - 9:00pm PST)
Website:	www.teenlineonline.org
Site Hours:	6pm- 10pm (Every Night)
Overview:	Teen line is supported by teens for teens whether there is a problem
	or if you just want to talk to someone; the line is available through
	phone and online chatting.

Ν	Name:	Los Angeles Homeless Services Authority (LAHSA)-Year Round Shelter	Ī
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HOMELESS EDUCATION OFFICE

RESOURCE GUIDE

	Program & Transportation Schedule (<i>Transportation during Winter</i> ONLY, runs from Nov. 1st - March 31st)
Phone:	800-548-6047

Domestic Violence Hotlines

Name:	Center for the Pacific Asian Family Services
Address:	3424 Wilshire Blvd. Suite 100, Los Angeles, CA. 90010
Phone:	800-339-3940
Website:	www.nurturingchange.org
Overview:	Offers services on domestic violence, sexual assault, prevention and
	community education and community partnerships in English and
	many Asian and Pacific Islander languages and dialects.

Name:	Jenesse Center, Inc.
Phone:	800- 479-7328 24/7 Confidential help.
Website:	https://jenesse.org

Name:	Los Angeles County Domestic Violence Council
Phone:	(800) 978-3600 24-hour hotline
Website:	https://publichealth.lacounty.gov/dvcouncil/
Overview:	This hotline is confidential and available 24/7. It is an automated line
	where you will enter your preferred language and zip code, then you
	will be transferred to an operator at an agency near you.

Name:	1736 Family Crisis Center – South Bay
Address:	21707 Hawthorne Blvd. Suite 300, Torrance, CA 90503
Phone:	Service/Intake: 310-543-9900



HOMELESS EDUCATION OFFICE RESOURCE GUIDE

	& 310-370-9910 (Domestic Violence)
	24hr Hotlines: 213-745-6434 213-222-1237 310-370-5902 310-379-
	3620 562-388-7652
Website:	www.1736fcc.org
Overview:	The agency provides case management, counseling services,
	domestic violence services, family support services for low-income
	families, runaway services, emergency and transitional shelter for
	battered women and their children, shelter for runaway/homeless
	youth that are 10-17 years, and welfare-to-work support services.
	There are no geographic restrictions. By appointment only.
Hours:	Mon- Fri, 8am to 5pm